

Switch Components Inc. Privacy Policy

Switch Components Inc. is committed to protecting any and all personal information that you may provide to us. In particular, we believe it is important for you to know how we treat information that we receive about you.

1. Information collected

In general, you can visit the Switch Components Inc. Web site without telling us who you are or revealing any personal information about yourself. Our web servers sometimes collect certain information about the domain names from where you accessed the Switch Components Inc. website. Our web servers never collect e-mail information from any user.

Our web servers may also place a "cookie" (a small data file) on your computer's hard drive which allows the server to identify the computer when it visits again in order to track statistical information about navigation to and throughout certain areas of our site. This cookie is not used to obtain your name or any personal data. The information that is tracked is used only for internal purposes, such as to improve site navigation. Any information obtain is never shared with anyone outside of Switch Components Inc., its affiliates and/or independent contractors who help us to design and manage a better website (who are engaged with a signed confidentiality agreement) However, if you prefer not to accept cookies, you can set your browser to reject them or to alert you before one is placed.

In addition, there are certain private areas of the Switch Components Inc. web site where we do require you to register your e-mail address, your name, your company's name and your zip code before granting access to these areas. Some of the information in these areas is considered proprietary to Switch Components Inc. and it is in Switch Components Inc.'s best interest to understand who is gaining access to these private areas. At no time, will this registration information be shared with anyone outside of Switch Components Inc. and its affiliates.

The Switch Components Inc. web site is not intended for persons under 16 years of age. We do not knowingly solicit or collect personal information from or about children, and we do not knowingly market our products or services to children.

2. Use of Collected Information

By submitting a request form on the Switch Components Inc..com web site, you explicitly authorize Switch Components Inc. to reply to you by telephone and/or email to answer your inquiry.

Domain name information that we collect is not used to personally identify you and instead is aggregated to measure the number of visits, average time spent on the site, pages viewed, etc. We use this information to measure the use of our site and to improve the content of our site.

When other information is collected from you, such as your name and e-mail address, we generally let you know at the time of collection how we will use the personal information. Usually, we use the personal information you provide only to respond to your inquiry or to process your request (such as to receive online information about our product specifications and current inventory status of individual products). This information is never shared with any other company or persons outside Switch Components Inc.. We may use some of the provided information (via the site registration process), such as your name and e-mail address, to send you product and/or application information by e-mail from time to time. There is always an "opt-out" feature attached to any e-mail that we send to you effectively removing you from our email list and preventing you from getting any such e-mail notifications in the future.

3. Phone Call Information

If you call a telephone number listed on our Web site, we may collect personal Information from you, including your name and telephone number through caller identification and reverse call technology. We also may record the telephone conversation for quality assurance purposes. If we record the telephone conversation, we will notify you before the conversation begins. No one other than Switch Components Inc. will have access to these recordings.

4. Links to Other Websites

Switch Components Inc.'s Web site may contain links to other sites such as Underwriter's Laboratory, net Components, Constant Contact and Switch Components Inc.'s distributors and/or sales representatives. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content, security, or privacy practices employed by other sites.

5. Security of Collected Information

We maintain strict physical, electronic, and administrative safeguards to protect your personal information from unauthorized or inappropriate access. We restrict access to information about you to those Switch Components Inc. workers who need to know the information to respond to your inquiry or request. Workers who misuse personal information are subject to disciplinary action.

6. Security of Collected Information

If you have any questions about this privacy policy, please contact us by email, fax or phone. We welcome your questions and suggestions about our privacy policy.

7. Changes to this Policy

Please check this privacy policy periodically to inform yourself of any changes.